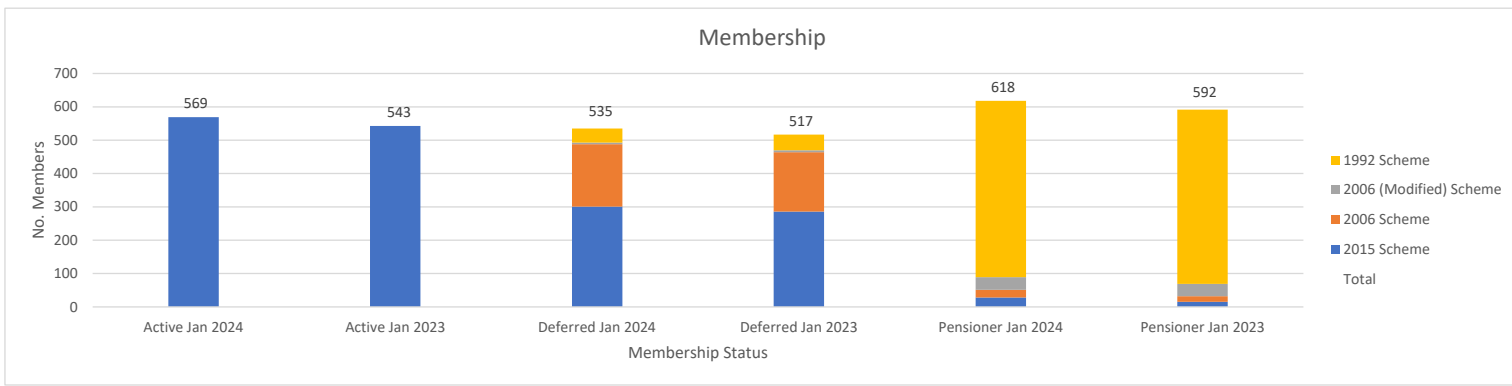
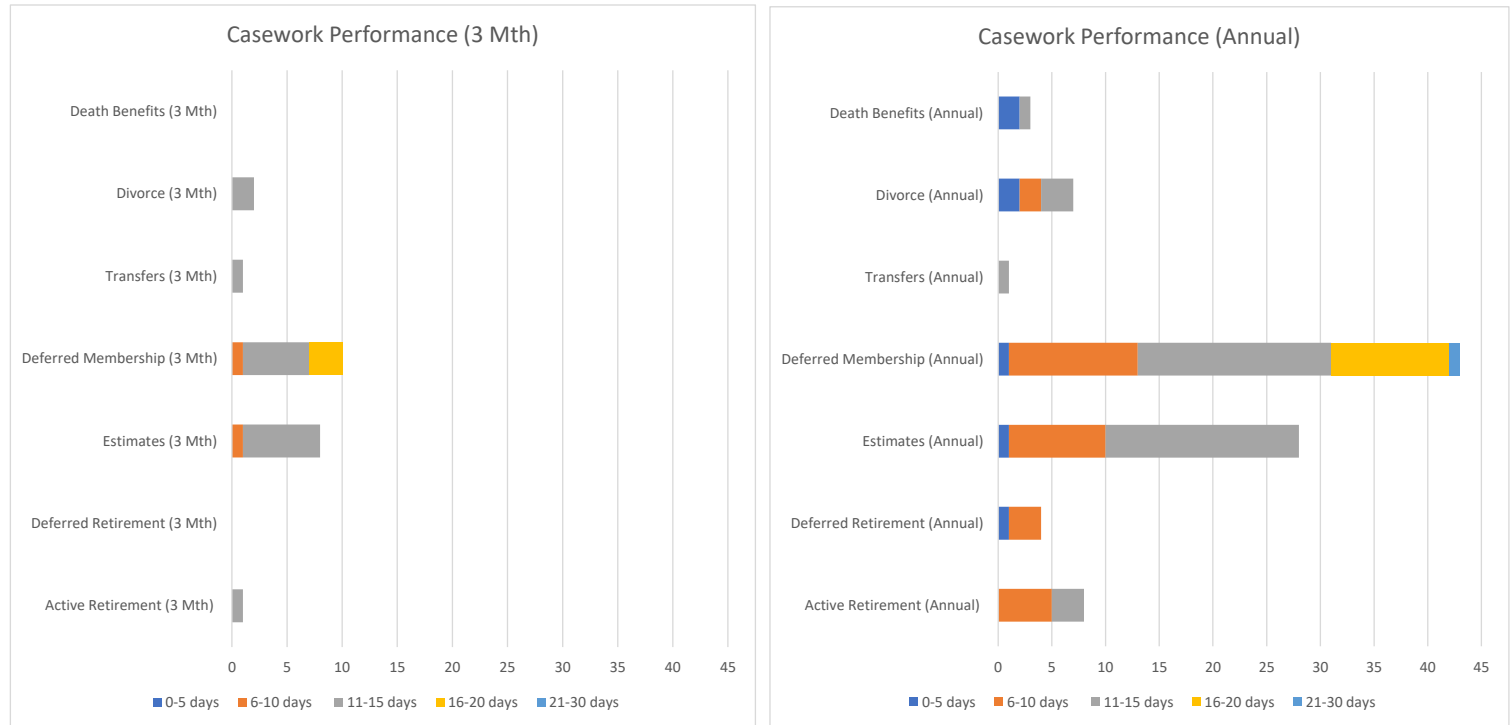


Membership | Total January 2024 1,722 v January 2023 1,652 (+4.2%)



Casework Performance | SLA target 15 days (except deferred membership with a 20 days SLA)



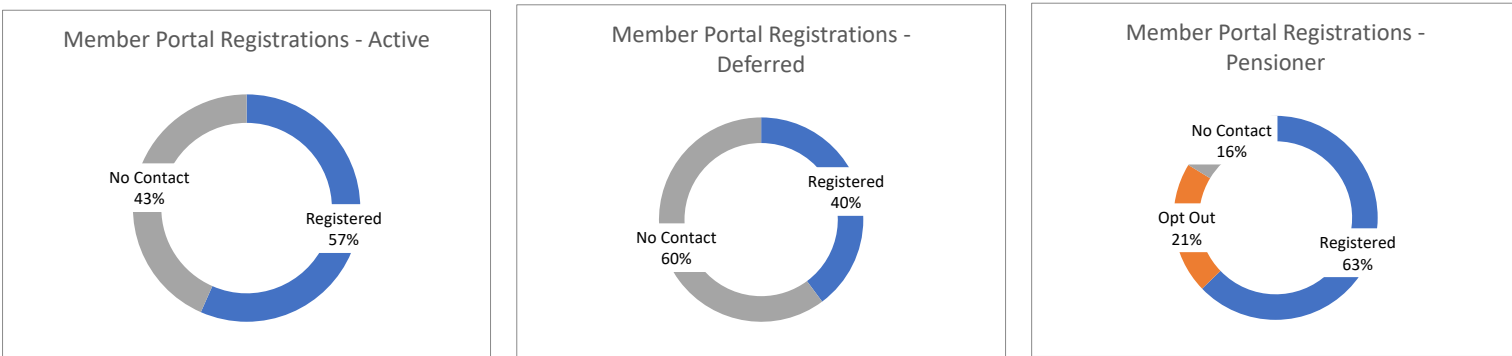
Work in Progress at 31 January 2024

	0-5 days	6-10 days	11-15 days	16-20 days	21-30 days	31 days +	Total
Active Retirement				1	0	1	2
Deferred Retirement							
Estimates	2	2	0	1			5
Deferred Benefits			3				3

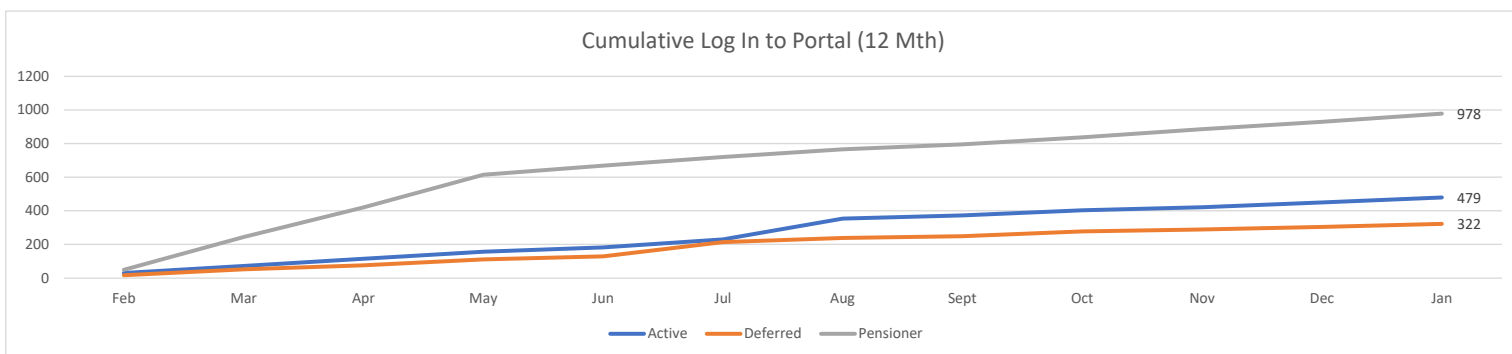
Pensions Regulator Data Quality Score



Portal Registrations at 31 January 2024



Portal Usage 1 February 2023 to 31 January 2024 by membership status



Annual Tasks

Period	Activity	Action	RAGB
January to March	Voluntary Scheme Pays (VSP) Tax Payments	Due to the McCloud Remedy no members received a pension savings statement for the year 2022/23 in line with guidance.	■
	Data Preparations for Scheme Year End	WSCC payroll and administration team are preparing for EOY	■
April to June	Annual Benefit Statement (ABS) preparation	The team are preparing templates and communications	■
	Employer data deadline	WSCC payroll and administration team are preparing for EOY	■
July to September	The Pensions Regulator (TPR) Survey results	Consideration of 2023 results (published in November 2023)	■
	Pension increases and Career Average Earnings	The increase will be applied by the administration team	■
October to December	Mandatory Scheme Pays deadline	No members received a pension savings statement for the year 2022/23 in line with guidance.	■
	ABS's published		■
October to December	Queries and reissuing of ABS's	Completed for 2023 and submitted on 25 January 2024.	■
	Pension Saving Statements published	TPR has not yet issued a 2023 Administration and Governance survey for completion.	■
	TPR Scheme Return deadline		■
	TPR Administration and Governance survey		■
	LGA Fire Pension AGM	Invitation to be shared when available	■